**Technical Competencies – Swift Expert**

**Applicant Name:**

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| **N** | **Technology**  | **Years of experience** | **Competence (rating : 1=basic  5=excellent)** | **Detailed description of how this specific professional experience was gained.**  | **Companies where you applied these skills / knowledge, according to your professional experience, e.g. 1-the most recent position, etc.** |
|  | Engineering and design experience |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Expertise in engineering, design, support, administration and maintenance of mission critical production Linux and Solaris server systems (Solaris shall include at least Solaris 10). |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with engineering, design, support, administration and maintenance of mission critical production SWIFT infrastructures. Expert knowledge on current versions of Alliance Web Platform, Alliance Access, Alliance Gateway, Luna HSM and experience with platform upgrades and migrations. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with engineering, design, support, administration and maintenance of mission- critical production Oracle RDMBS. Familiarity at least with version 11g and core backup & availability features like RMAN, Dataguard and RAC. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | A good command of English with proven drafting ability |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Provide 3rd level support for operational SWIFT infrastructure. Identify any need for preventive or remedial maintenance throughout the use of diagnostic tools. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Investigate, diagnose and resolve system problems using available tools and referring to external suppliers if required. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Participate in the definition of concepts and design of the ECB SWIFT infrastructure including high availability and contingency solutions. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Support in the implementation of the ECB Target 2 integration. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Development of ECB SWIFT infrastructure harvesting best practise and tailoring to ECB specific requirements. Documenting installation and operational procedures for deployment by Data Centre Operations. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Plan, prepare and document maintenance activities such as software upgrades and patching. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Contribute to the development of IT solutions in production by advising on the impact of planned changes, assisting Data Centre Operations in roll-out and post implementation. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Maintain accurate and up-to-date technical documentation related to the ECB SWIFT infrastructure. Transfer knowledge to colleagues and ensure adequate documentation is available. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Participate in the design and preparation of recovery and contingency exercises to ensure that Data Centre Operations can recover systems in accordance with predefined plans and documentation. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with supporting, administering, maintaining or engineering Windows 2008 or higher server systems |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with scripting technologies like Bash or Powershell |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with Target 2 concepts and implementation |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Is a strong communicator, both orally and written, good at developing and visualising concepts, using simple/clear words to communicate ideas tailored to the audience |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Is excited about information technology in general and proactively expands her/his skillset and keeps her/his knowledge up to date |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Shows initiative and is able to drive assigned tasks to completion in an independent manner, while at the same time aware when to seek guidance or when it is advised to involve management |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Stays calm under pressure |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Is a team player, ready to step in when needed, tactful when dealing with colleagues and shows commitment to the achievement of team and organisational goals |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Strives to provide a good service to the customer and is ready to go the extra mile while at the same time managing expectations in view of organisational resources and strategic directives |  |  |  | 1,2,3,4,5,6,7,8 |