**Technical Competencies – IT Backup Expert**

**Applicant Name:**

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| **N** | **Technology** | **Years of experience** | **Competence (rating : 1=basic  5=excellent)** | **Detailed description of how this specific professional experience was gained.** | **Companies where you applied these skills / knowledge, according to your professional experience, e.g. 1-the most recent position, etc.** |
|  | Engineering and design experience |  |  |  | 1,2,3,4,5,6,7,8 |
|  | minimum ten year experience with enterprise storage or centralised backup technologies |  |  |  | 1,2,3,4,5,6,7,8 |
|  | minimum five year experience in developing and supporting complex centralised backup, data protection and disaster recovery solutions |  |  |  | 1,2,3,4,5,6,7,8 |
|  | minimum five year experience with IBM Spectrum Protect (formerly TSM) on AIX or Linux |  |  |  | 1,2,3,4,5,6,7,8 |
|  | understanding of Enterprise Storage Systems and Storage Area Networks |  |  |  | 1,2,3,4,5,6,7,8 |
|  | a good command of English with proven drafting ability |  |  |  | 1,2,3,4,5,6,7,8 |
|  | The selected candidate will be responsible for the support and improvement of the storage and backup service while working in the Storage and Backup Team in the Data and Network Section in the Infrastructure and Network Operations Division. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | The selected candidate will be reporting to the team coordinator and working in close liaison with the client teams for backup services, namely database, e-mail, server and virtual infrastructure development and support teams. |  |  |  | 1,2,3,4,5,6,7,8 |
|  | In this context, each of the following technical competencies and experience will be an asset:  - proven experience with IBM Enterprise Tape Library |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience with TSM data protection modules for VMware, Oracle, Exchange and SAP |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience with TSM Operations Center |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience building / using reporting tools or scripts to analyse backup operations and compliance |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience with IBM storage systems (e.g XIV, DS8K, V7000) |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience with Netapp storage systems (e.g. FAS) |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience with EMC storage systems (e.g. Isilon) |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience with Brocade storage area networks |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience in development (i.e. project) of complex storage and backup solutions |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience in ongoing support (i.e. maintenance and housekeeping) of complex storage and backup solutions |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - proven experience with IT Service Continuity Management activities, either testing or participating in disaster recovery real scenarios |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - process-oriented approach based on working knowledge of IT Service Management standards, such as ITIL, in particular in the areas of incident, problem and release management |  |  |  | 1,2,3,4,5,6,7,8 |
|  | shows commitment to the achievement of team and organisational goals |  |  |  | 1,2,3,4,5,6,7,8 |
|  | manages multiple assignments and tracks progress on numerous processes simultaneously |  |  |  | 1,2,3,4,5,6,7,8 |
|  | uses diplomacy and tact when dealing with colleagues |  |  |  | 1,2,3,4,5,6,7,8 |
|  | good analytical skills and problem-solving orientation |  |  |  | 1,2,3,4,5,6,7,8 |
|  | shows cultural-awareness required to work well in an international team |  |  |  | 1,2,3,4,5,6,7,8 |