**Technical Competencies – IGA – Technical Expert**

**Applicant Name:**

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| **N** | **Technology**  | **Years of experience** | **Competence (rating : 1=basic  5=excellent)** | **Detailed description of how this specific professional experience was gained.**  | **Companies where you applied these skills / knowledge, according to your professional experience, e.g. 1-the most recent position, etc.** |
|  | Bachelor’s degree in information technology, computer science, information system security, or related disciplines |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Team lead experience |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Engineering and design experience |  |  |  | 1,2,3,4,5,6,7,8 |
|  | an advanced command of English with proven drafting ability |  |  |  | 1,2,3,4,5,6,7,8 |
|  | a good understanding of Information Security principals and standards |  |  |  | 1,2,3,4,5,6,7,8 |
|  | experience of working in IT security teams or providing consultancy services in the financial industry |  |  |  | 1,2,3,4,5,6,7,8 |
|  | minimum of five years of work experience in IT security services and/or Identity and Access Management |  |  |  | 1,2,3,4,5,6,7,8 |
|  | solid technical IT knowledge and design and implementation experience in all of the following areas: |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - identity and access management and user provisioning technologies and processes |  |  |  | 1,2,3,4,5,6,7,8 |
|  | - directory services, as well as current practices in authentication, authorisation and session management |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Technical lead supervising a small group of developers and system administrators on the topic of identity management |  |  |  | 1,2,3,4,5,6,7,8 |
|  | contributing to IT projects in their different phases, from design to implementation of IT services and systems, including maintenance, release and documentation, with a focus on identity management contributing to and adding value to the Identity Governance and Administration processes, security device management, Crypto Key and certificate management, privileged access/session management and security operational acceptance |  |  |  | 1,2,3,4,5,6,7,8 |
|  | assessing and improving tools or procedures related to the aforementioned processes and their documentation |  |  |  | 1,2,3,4,5,6,7,8 |
|  | proposing and implementing security improvements and/or initiatives in IT systems related to identity management |  |  |  | 1,2,3,4,5,6,7,8 |
|  | producing and maintaining accurate and up-to-date technical documentation related to security processes and preventive maintenance procedures |  |  |  | 1,2,3,4,5,6,7,8 |
|  | investigating, diagnosing and resolving system security-related problems using available and up-to-date tools and referring to external suppliers if required, as well as assisting first and second-level support staff |  |  |  | 1,2,3,4,5,6,7,8 |
|  | establishing sound communication channels with customer areas |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Communicating with business areas and other IT units related to business needs and requirements for identity management |  |  |  | 1,2,3,4,5,6,7,8 |
|  | shows commitment to the achievement of team and organisational goals |  |  |  | 1,2,3,4,5,6,7,8 |
|  | manages multiple assignments and tracks progress on numerous processes simultaneously |  |  |  | 1,2,3,4,5,6,7,8 |
|  | uses diplomacy and tact when dealing with colleagues |  |  |  | 1,2,3,4,5,6,7,8 |
|  | uses simple/clear words to communicate ideas |  |  |  | 1,2,3,4,5,6,7,8 |
|  | examines IT security issues critically and adopts relevant approaches geared towards successful business solutions |  |  |  | 1,2,3,4,5,6,7,8 |
|  | strives to simplify complex processes, increasing the speed and/or quality of output |  |  |  | 1,2,3,4,5,6,7,8 |
|  | maintains cooperative relationships with staff and management at all levels and communicates ideas in an effective manner and ensures mutual comprehension |  |  |  | 1,2,3,4,5,6,7,8 |
|  | understands who his/her clients are and what their expectations are, and ensures timely responses in order to serve them |  |  |  | 1,2,3,4,5,6,7,8 |
|  | has a strong customer focus |  |  |  | 1,2,3,4,5,6,7,8 |
|  | manages his/her own workload independently, without burdening other team members unnecessarily |  |  |  | 1,2,3,4,5,6,7,8 |
|  | embraces new, current and future IT security trends, technology and processes with enthusiasm and is interested in independently expanding his/her knowledge |  |  |  | 1,2,3,4,5,6,7,8 |
|  | identifies potential hurdles in advance and takes action to resolve such problems |  |  |  | 1,2,3,4,5,6,7,8 |