**Technical Competencies – Tomcat, MS IIS and MS SQL Expert – PRO2368**

**Applicant Name:**

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| **N** | **Technology**  | **Years of experience** | **Competence (rating : 1=basic  5=excellent)** | **Detailed description of how this specific professional experience was gained.**  | **Companies where you applied these skills / knowledge, according to your professional experience, e.g. 1-the most recent position, etc.** |
|  | Engineering and design experience; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | On-call duties possible; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Expertise in engineering, design, support, administration and maintenance of mission critical production Windows server systems including Windows 2012 R2 server. Substantial experience with system standardisation and deployment automation with Microsoft products (msi packaging and Install Shield, SCCM task sequences, Powershell scripting, Active Directory Group Policy); |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with engineering, design, support, administration and maintenance of production MS IIS servers including IIS 8.5. Expert knowledge on MS IIS and ASP.NET application troubleshooting, performance analysis and integration with central authentication systems; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with engineering, design, support, administration and maintenance of production Tomcat application servers including Tomcat 8. Expert knowledge on Tomcat application troubleshooting, performance analysis and integration with central authentication systems; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with engineering, design, support, administration and maintenance of production MS SQL servers including MS SQL 2012 server; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | A good command of English with proven drafting ability; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Provide 3rd level support for operational MS IIS, Tomcat application and MS SQL servers. Identify any need for preventive or remedial maintenance throughout the use of diagnostic tools; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Investigate, diagnose and resolve system problems using available tools and referring to external suppliers if required; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Participate in the definition of concepts and design of the customer MS IIS, Tomcat application and MS SQL infrastructure including high availability and contingency solutions; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Development of the customer MS IIS, Tomcat application and MS SQL infrastructure harvesting best practise and tailoring to customer specific requirements. Documenting installation and operational procedures for deployment by Data Centre Operations; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Contribute to the development of IT solutions in production by advising IT projects on customer best practise for MS IIS, Tomcat application and MS SQL infrastructures; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Contribute to the development of IT solutions in production by advising on the impact of planned changes, assisting Data Centre Operations in roll-out and post implementation; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Plan, prepare and document maintenance activities such as software upgrades and patching; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Maintain accurate and up-to-date technical documentation related to the customer MS IIS, Tomcat application and MS SQL infrastructure. Transfer knowledge to colleagues and ensure adequate documentation is available; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Expert knowledge in Microsoft Active Directory Infrastructures; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Experience with Microsoft development products in general like Visual Studio, ASP.NET, Powershell, DotNET, VBScript, VBA; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Is a strong communicator, both orally and written, good at developing and visualising concepts, using simple/clear words and images to communicate ideas tailored to the audience; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Shows initiative and is able to drive assigned tasks to completion in an independent manner, while at the same time aware when to seek guidance or when it is advised to involve management; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Is excited about information technology in general and proactively expands her/his skillset and keeps her/his knowledge up to date; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Stays calm under pressure; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Is a team player, ready to step in when needed, tactful when dealing with colleagues and shows commitment to the achievement of team and organisational goals; |  |  |  | 1,2,3,4,5,6,7,8 |
|  | Strives to provide a good service to the customer and is ready to go the extra mile while at the same time managing expectations in view of organisational resources and strategic directives. |  |  |  | 1,2,3,4,5,6,7,8 |